



Identify and troubleshoot power-related problems



ESP/SurgeX has enabled our Hard Rock property to protect and improve overall slot floor up-time which is crucial to providing our guests with a great gaming experience.

The Result:

The machines that were fitted with the power protection and diagnostic intelligence devices experienced considerably higher uptime versus when they were not properly protected. They also saw considerably better uptime and performance from their UPS devices. Martinez stated that ESP/SurgeX has "enabled our Hard Rock property to protect and improve overall slot floor up-time which is crucial to providing our guests with a great gaming experience" said Juan Martinez, "The initial pilot proved to us that your products enhance machine up-time, leading us to begin the process of placing them throughout our properties. The filter's capability to monitor and recycle power remotely is also of great value to us as it decreases the need for technicians on the floor."

The study also showed that ESP/SurgeX power protection devices could save a minimum of \$100 per slot machine, per month, plus an additional annual savings of up to \$40 per UPS. In the typical casino where slot machines are key revenue producing devices, this represents a significant savings.



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